

# Great Oaks FAQ

- **Street light outages**  
Call Dominion Energy or City of Fredericksburg Public Works (#540.372.1023). You will need the identification number (on each pole) and the closest home address to that pole.
- **Broken sidewalks**  
Call the City of Fredericksburg Public Works (#540.372.1023).  
*Please note*, the sidewalks at the corner of Hickory Court and Great Oaks Lane are a special situation that the City is handling separately from the rest of the neighborhood. There is excessive iron runoff that has stained and deteriorated them.
- **Basketball hoops**  
Basketball hoops are allowed for play in the street, and then it must be moved onto the owner's property after each use. Safety first - please be aware if your street has heavy traffic and do not obstruct traffic view sight.
- **Parked Cars**  
Parked cars on the street must be more than fifteen (15) feet from any street corner, parked in the correct traffic direction, be in operable condition, and not block a fire hydrant. Otherwise, they may be towed at the owner's expense.
- **Disputes**  
The HOA does not enter into neighbor disputes. If a situation arises, please call the police for assistance.
- **Pools**  
No above ground pools allowed in the neighborhood. Temporary "baby" pools should be emptied daily and stored properly at night. Due to COVID shutting down public pools during 2020 season, you may contact the HOA for a special temporary exemption.
- **Front Storm Doors**  
Storm doors must have ACC approval prior to installation.
- **Dog-owner Etiquette**
  - Excessive dog barking is considered more than 15 minutes. Homeowners can contact the non-emergency police number and file a report of the incident.
  - Dogs must be leashed when walking in the neighborhood
  - Please pick up after your dog
  - Do not let your dog's wander into other neighbor's yards